## Staying safe in the community during fall and winter – Checklist for Patients

Please use the following checklist to ensure that you are prepared to manage your health and know where to get care during fall, winter and holiday periods.

No.	<b>Reduce your risk of spreading infection.</b> Along with handwashing and staying home when you are sick, getting your COVID-19 and flu vaccinations is a good way to protect yourself and others. Everyone over the age of 6 months is eligible. Make an appointment at your doctor's office or local pharmacy.
	Schedule any needed medical appointments before holiday periods. Many offices will be closed or have shorter hours so make sure your appointments are booked early. Call two weeks in advance to confirm their business hours.
	Make sure you have enough prescription and non-prescription medications for you and your family during holiday periods. Pharmacists can prescribe medications for common illnesses (like hay fever, sprains, strains and pink eye). Visit <a href="www.torontocentralhealthline.ca">www.torontocentralhealthline.ca</a> and search "Pharmacies." Remember, some pharmacies have shorter business hours.
	<b>Stock up on medical supplies.</b> Make sure you have a two-week supply of inhalers, oxygen, needles, glucose testing or any other equipment you will need during holiday periods.
	Update your list of emergency telephone numbers and post them in a visible place, like on the fridge. Don't forget to add Health811 (previously Telehealth Ontario) at 811 or <a href="health811.ontario.ca">health811.ontario.ca</a> for free, confidential 24-hour access to a registered nurse to help with health-related questions.
	<b>Know your health care options.</b> Look for care at a doctor's office (call your doctor to make an appointment) or walk-in clinic (often without an appointment) for minor issues like coughs and colds, minor injuries or chronic medical conditions. To find local clinics, visit <a href="https://www.torontocentralhealthline.ca">www.torontocentralhealthline.ca</a> and search "Walk-In Medical Clinics."
<b>©</b>	Connect with in-home doctor services. If you are unable to visit a doctor's office, you can receive in-home, phone, or virtual primary care services:  • Medvisit/National Home Doctor Service (416-631-3000 or <a href="www.medvisit.ca">www.medvisit.ca</a> )  • Doctors House Call Service - Concierge Medicine (905-517-8889)  Visit <a href="www.torontocentralhealthline.ca">www.torontocentralhealthline.ca</a> and search "In-Home Doctor Services" to find other inhome doctor services.



	24	<b>Focus on your mental health.</b> Visit <u>www.torontocentralhealthline.ca</u> and search "Mental Health." You can also call crisis and helplines for free and 24/7 support:		
		ConnexOntario Helpline (1-866-531-2600)		
		Distress Centres of Greater Toronto (416-408-4357)		
		Gerstein Centre Crisis Line (416-929-5200)		
		• Kids Help Phone (1-800-668-6868 or text 686868) for children and youth ages 5 to 20		
		through phone, text and online resources		
		Hope for Wellness Helpline (1-855-242-3310) for Indigenous people		
		• Talk 4 Healing (1-855-554-4325) helping Indigenous women with supports and resources		
		It is helpful to know where to go to for diagnostic testing or lab work. The clinics provide		
		services like X-rays, ultrasound or collecting samples for analysis. Visit		
		<u>www.torontocentralhealthline.ca</u> and search "Diagnostic Imaging Clinics" or "Medical		
		Laboratories."		
	•	If you have severe chest pain, stroke symptoms or <u>another medical emergency</u> , call 911		
		or go to the nearest Emergency Department.		
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		Visit Toronto Central Healthline ( <u>www.torontocentralhealthline.ca</u> ) to learn about local health		
		and community services. For example, search "Exercise and Falls Prevention Programs" to find		
		resources to help seniors stay safe, healthy and how to prevent falls.		
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My care coordinator	My pharmacy				
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×	<b>8</b> Home Delivery?				
My doctor	My grocery store				
8	8				
<b>×</b>	Hours				
Local meal services	Local snow removal				
Home Delivery?	8				
Other important Contact Numbers					
<ul> <li>Home and Community Care Support Services Toronto Central: 310-2222</li> </ul>					
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